

ACCESSIBILITY IMPROVEMENTS

2021-2022



IN SEEKING TO FURTHER INCREASE THE ACCESSIBILITY OF THE OLD PORT SITE, A NUMBER OF IMPROVEMENTS WERE IMPLEMENTED THIS PAST YEAR. NOW IN KEEPING WITH THE MAJORITY OF KÉROUL'S ACCESSIBILITY SPECIFICATIONS, THE SITE WAS CERTIFIED ACCESSIBLE FOR PERSONS WITH LIMITED MOBILITY.

EXTERIOR SITE & FACILITIES IMPROVEMENTS

COMPLETED

Various improvements to the skating rink site

Washroom accessory modifications and new contrast strips on all stairs.



New event platform at Clock Tower Quay

Site designed with universal accessibility standards in mind.



Audit of site signage to help eliminate obstacles and improve access.



SERVICE DELIVERY IMPROVEMENTS

COMPLETED

Awareness training for the following groups:

OPMC construction project employees



OPMC customer service employees from various sectors



Production of a terminology guide to assist employees in using appropriate language when addressing those with special needs.



Upgrades to the Old Port and Old Port Corporation websites in keeping with SGQRI-008/WCAG 2.0 accessibility standards.



Opportunity study for the upgrade the Old Port's transactional website in keeping with SGQRI-008/WCAG 2.0 accessibility standards.

(in progress)