



# CHARTER - OUR COMMITMENT TO ACCESSIBILITY

This charter sets forth the Old Port of Montréal Corporation (OPMC)'s engagement towards social responsibility. It attests to our commitment to pursue our activities in such a way that is always increasingly **accessible** while striving to strike a balance between social impact, environmental stewardship, and financial resilience.

## OUR APPROACH

Our commitment to social responsibility was subject to a strategic planning process which involved an organizational audit that allowed us to assess how environment, accessibility, heritage interpretation, and equity, diversity and inclusion are embedded in our management practices and organizational model and to identify the issues to be addressed to pursue progress and improve overall performance. A governance structure, that includes four specific action plan implementation committees, was also put in place to help steer and efficiently implement our strategy over the coming years.



The Old Port of Montréal manages and develops a lively cultural and urban recreational tourism site where activities and discoveries abound.

## STRATEGIC STATEMENT

Through the strategic development of its programming and a sustained approach to its land site planning: offer Canadians an authentic site anchored in its community where each experience is made memorable; and take leadership in socially responsible practices.



The Montréal Science Centre provides each visitor with opportunities to learn how to use science and technology to build their future.

## STRATEGIC STATEMENT

Through the development of bold and innovative programming, supported by a vast community in science and technology: awake Canadians to current and future issues; and take leadership in socially responsible practices.

## OUR ACCESSIBILITY GOALS

In pursuit of our vision of **accessibility**, we have set out the following goals:

### EMPLOYMENT

- Offer equitable and accessible employment opportunities at all stages of the employment cycle, namely by implementing policies, procedures, and various initiatives.

### BUILT ENVIRONMENT OR DESIGN OF PUBLIC SPACES

- Design built environments as well as newly built and renovated public spaces that are mindful about preventing or eliminating barriers for all users.

### COMMUNICATION

- Make public-facing information and communications accessible, equally in terms of signage, websites, and other channels of communication.

### INFORMATION AND COMMUNICATION TECHNOLOGIES (ICT)

- Make information and communications accessible to all users using AAAC (Accessibility, Accommodation and Adaptive Computer Technology) standards across all of the Old Port of Montréal Corporation's information and application systems.

### THE PROCUREMENT OF GOODS, SERVICES, AND FACILITIES

- Fold accessibility principles into the requirements tied to the acquisition of goods, services, and facilities.

### THE DESIGN AND DELIVERY OF PROGRAMS AND SERVICES

- Uphold accessibility guidelines and best practices in the design of program and service delivery.

## OUR VISION OF ACCESSIBILITY FOR 2030

In 2030, consulting with our internal and external stakeholders is an integral part of our management approach. Both are consulted to help guide the Old Port's and the Science Centre's strategic or innovation decisions. The ongoing engagement of these stakeholders gives credence to the exemplariness that we strive for in our actions and choices.

Among our priorities is the accessibility of all our installations and of all our communications. The multiplicity of efforts that were deployed allowed us to drastically reduce the barriers and obstacles that once confronted those with disabilities.

Lastly, and jointly with our partners, we promote knowledge-sharing and education by offering our audiences programming, activities, and events that take on today's social and environmental issues. We are a source of inspiration for Canadian institutions.

## SCOPE AND OBLIGATIONS

This charter applies to each and every employee and member of management of our organization. We will reinforce our organizational culture through the ongoing pursuit of betterment. We hereby commit to abide by all applicable legal obligations in the country where we pursue our activities. We will, from time to time, undertake to survey the issues relevant to our fields of activity or business sector, involve the necessary resources to enact change, and put efficient management methods in place.

